

# Reporting Instrument

OMB Control Number: 1820-0606

Expiration Date: June 30, 2014

UNITED STATES DEPARTMENT OF EDUCATION  
OFFICE OF SPECIAL EDUCATION AND REHABILITATIVE SERVICES  
REHABILITATION SERVICES ADMINISTRATION

## **SECTION 704 ANNUAL PERFORMANCE REPORT**

For

## **CENTERS FOR INDEPENDENT LIVING PROGRAM**

(Title VII, Chapter 1, Part C of the Rehabilitation Act of 1973, as amended)

## **Part II**

## **INSTRUMENT**

(To be completed by Centers for Independent Living)

Fiscal Year: 2015

Grant #: 15 IHA 68507

Name of Center: NorthWest Colorado Center for Independence

Acronym for Center (if applicable):NWCCI

State: CO

Counties Served: Grand (CO), Moffat (CO), Rio Blanco (CO), Routt (CO), Summit (CO)

# SUBPART I - ADMINISTRATIVE DATA

## Section A - Sources and Amounts of Funds and Resources

Section 725(c)(8)(D) of the Act; 34 CFR 366.50(i)(4)

Indicate the amount received by the CIL as per each funding source. Enter '0' for none.

### Item 1 - All Federal Funds Received

(A) Title VII, Ch. 1, Part B	\$16,642
(B) Title VII, Ch. 1, Part C	\$0
(C) Title VII, Ch. 2	\$0
(D) Other Federal Funds	\$0

### Item 2 - Other Government Funds

(E) State Government Funds	\$285,275
(F) Local Government Funds	\$7,000

### Item 3 - Private Resources

(G) Foundations, Corporations, or Trust Grants	\$10,434
(H) Donations from Individuals	\$6,850
(I) Membership Fees	\$0
(J) Investment Income/Endowment	\$0
(K) Fees for Service (program income, etc.)	\$9,222
(L) Other resources (in-kind, fundraising, etc.)	\$2,150

### Item 4 - Total Income

Total income = (A)+(B)+(C)+(D)+(E)+(F)+(G)+(H)+(I)+(J)+(K)+(L)	\$NaN
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### Item 5 - Pass Through Funds

Amount of other government funds received as pass through funds to consumers (include funds, received on behalf of consumers, that are subsequently passed on to consumers, e.g., personal assistance services, representative payee funds, or Medicaid funds)	\$0
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### Item 6 - Net Operating Resources

Total Income (Section 4) <minus> amount paid out to Consumers (Section 5) = Net Operating Resources

\$NaN

# SUBPART II - NUMBER AND TYPES OF INDIVIDUALS WITH SIGNIFICANT DISABILITIES RECEIVING SERVICES

Section 725(c)(8)(B) of the Act; 34 CFR 366.50(i)(2)

## Section A - Number of Consumers Served During the Reporting Year

Include Consumer Service Records (CSRs) for all consumers served during the year

### Item 1 - All Federal Funds Received

	# of CSRs
(1) Enter the number of active CSRs carried over from September 30 of the preceding reporting year	49
(2) Enter the number of CSRs started since October 1 of the reporting year	91
(3) Add lines (1) and (2) to get the <b>total number of consumers served</b>	140

## Section B - Number of CSRs Closed by September 30 of the Reporting Year

Include the number of consumer records closed out of the active CSR files during the reporting year because the individual has:

	# of CSRs
(1) Moved	3
(2) Withdrawn	4
(3) Died	0
(4) Completed all goals set	20
(5) Other	8
(6) Add lines (1)+(2)+(3)+(4)+(5) to get <b>total CSRs closed</b>	35

## Section C - Number of CSRs Active on September 30 of the Reporting Year

Indicate the number of CSRs active on September 30 of the reporting year.

	# of CSRs
Section A(3) <minus> Section (B)(6) = Section C	105

## Section D - IL Plans and Waivers

Indicate the number of consumers in each category below.

	# of Consumers
(1) Number of consumers who signed a waiver	59
(2) Number of consumers with whom an ILP was developed	80
(3) <b>Total number of consumers</b> served during the reporting year	139

## Section E - Age

Indicate the number of consumers in each category below.

	# of Consumers
(1) Under 5 years old	1
(2) Ages 5 - 19	6
(3) Ages 20 - 24	9
(4) Ages 25 - 59	88
(5) Age 60 and Older	36
(6) Age unavailable	0

## Section F - Sex

Indicate the number of consumers in each category below.

	# of Consumers
(1) Number of Females served	74
(2) Number of Males served	66

## Section G - Race And Ethnicity

Indicate the number of consumers served in each category below. **Each consumer may be counted under ONLY ONE of the following categories in the 704 Report, even if the consumer reported more than one race and/or Hispanic/Latino ethnicity).**

**This section reflects a new OMB directive.  
Please refer to the Instructions before completing.**

	# of Consumers
(1) American Indian or Alaska Native	2
(2) Asian	1
(3) Black or African American	0
(4) Native Hawaiian or Other Pacific Islander	0
(5) White	104
(6) Hispanic/Latino of any race or Hispanic/ Latino only	8

	<b># of Consumers</b>
(7) Two or more races	7
(8) Race and ethnicity unknown	18

## Section H - Disability

Indicate the number of consumers in each category below.

	<b># of Consumers</b>
(1) Cognitive	31
(2) Mental/Emotional	27
(3) Physical	31
(4) Hearing	1
(5) Vision	5
(6) Multiple Disabilities	33
(7) Other	8

## Section I - Individuals Served by County During the Reporting Year

Section 704(m)(4)(D) of the Act

List each county within the CIL's service area, as indicated in the CIL's application for Part C funds and the approved SPIL. Add additional rows as necessary. For each county, indicate how many individuals residing in that county were served by the CIL during the reporting year.

<b>County Name</b>	<b>Number of County Residents Served</b>
Grand, CO	24
Lake, CO	2
Moffat, CO	36
Rio Blanco, CO	1
Routt, CO	62
Summit, CO	15

# SUBPART III - INDIVIDUAL SERVICES AND ACHIEVEMENTS

Sections 13 and 725(c)(8)(C) of the Act; 34 CFR 366.50(i)(3); Government Performance Results Act (GPRA) Performance Measures

**Subpart III contains new data requests. Please refer to the Instructions before completing.**

## Section A - Individual Services

For the reporting year, indicate in the table below how many consumers requested and received each of the following IL services.

Services	Consumers Requesting Services	Consumers Receiving Services
Advocacy/Legal Services	314	303
Assistive Technology	19	16
Children	0	0
Communication Services	10	10
Counseling and related services	6	5
Family Services	1	1
Housing, Home Modification, and Shelter Services	60	58
IL Skills Training and Life Skills Training	176	174
Information and Referral Services	194	192
Mental Restoration Services	3	3
Mobility training	2	0
Peer Counseling Services	336	334
Personal Assistance Services	15	10
Physical Restoration Services	2	2
Preventive Services	0	0
Prostheses, Orthotics, and other appliances	0	0
Recreational Services	8	8
Rehabilitation Technology Services	0	0
Therapeutic Treatment	1	1
Transportation Services	157	155
Youth/Transition Services	34	34
Vocational Services	43	42
Other	56	55

## Section B - Increased Independence and Community Integration

## Item 1 - Goals Related to Increased Independence in a Significant Life Area

Indicate the number of consumers who set goals related to the following significant life areas, the number whose goals are still in progress, and the number who achieved their goals as a result of the provision of IL services.

Significant Life Area	Goals Set	Goals Achieved	In Progress
Self-Advocacy/Self-Empowerment	19	8	9
Communication	8	3	4
Mobility/Transportation	43	9	32
Community-Based Living	47	22	21
Educational	11	0	8
Vocational	33	7	24
Self-Care	22	8	11
Information Access/Technology	9	6	2
Personal Resource Management	23	10	12
Relocation from a Nursing Home or Institution to Community-Based Living	1	0	1
Community/Social Participation	10	4	5
Other	46	24	22

## Item 2 - Improved Access To Transportation, Health Care Services, and Assistive Technology

### (A) Table

In column one, indicate the number of consumers who required access to previously unavailable transportation, health care services, or assistive technology during the reporting year. Of the consumers listed in column one, indicate in column two, the number of consumers who, as a result of the provision of IL services (including the four core services), achieved access to previously unavailable transportation, health care services, or assistive technology during the reporting year. In column three, list the number of consumers whose access to transportation, health care services or assistive technology is still in progress at the end of the reporting year.

Areas	# of Consumers Requiring Access	# of Consumers Achieving Access	# of Consumers Whose Access is in Progress
(A) Transportation	27	20	6
(B) Health Care Services	59	44	12
(C) Assistive Technology	13	11	2

Note: For most IL services, a consumer's access to previously unavailable transportation, health care and assistive technology is documented through his or her CSR. In some instances, consumers may achieve an outcome solely through information and referral (I&R) services. To document these instances as successful outcomes, providers are not required to create CSRs for these consumers, but must be able to report that follow-up contacts with these consumers showed access to previously



unavailable transportation, health care and assistive technology.

## **(B) I&R Information**

To inform RSA how many service providers engage in I&R follow-up contacts regarding access to transportation, health care services or assistive technology, please indicate the following:

The service provider did **X** / did not \_\_\_\_ engage in follow-up contacts with I & R recipients to document access gained to previously unavailable transportation, health care or assistive technology.

## **Section C - Additional Information Concerning Individual Services or Achievements**

Please provide any additional description or explanation concerning individual services or achievements reported in subpart III, including outstanding success stories and/or major obstacles encountered.

NorthWest Colorado Center for Independence has achieved significant progress in closing Consumer Service Records for individuals who are not actively working with NWCCI staff on current goals during this reporting period.

# SUBPART IV - Extent of CIL Compliance with the Six Evaluation Standards

Section 725(b) and section 725(c)(8)(A) of the Act; 34 CFR 366.63

## Section A - Compliance Indicator 1: Philosophy

### Item 1 - Consumer Control

34 CFR 366.63(a)(1); 34 CFR 366.50(i)(5) and (6)

#### (A) Board Member Composition

Enter requested governing board information in the table below:

Total Number of Board Members	Number of Board Members with Significant Disabilities
5	3

#### (B) Staff Composition

Enter requested staff information in the table below:

	Total Number of FTEs	FTEs Filled by Individuals with Disabilities	FTEs Filled by Individuals From Minority Populations
Decision-Making Staff	1	1	0
Other Staff	8	5	1

### Item 2 - Self-Help and Self-Advocacy

34 CFR 366.63(a)(2)

Briefly describe how the CIL has promoted self-help and self-advocacy among individuals with significant disabilities during the reporting year.

NWCCI promotes self-help and self-advocacy by working with, not for, people with disabilities in our communities. We are us and we are them too. Our peer support, advocacy, independent living skills development and transition services are all provided in a manner that supports individuals to set goals, develop plans and then implement them. We provide volunteer and other opportunities for engaging those with whom we work to meaningfully be a part of our organization's efforts to realize more accessible, inclusive and accommodating communities.

### **Item 3 - Peer Relationships and Peer Role Models**

34 CFR 366.63(a)(3)

Briefly describe how, during the reporting year, the CIL has promoted the development of peer relationships and peer role models among individuals with significant disabilities.

During the reporting year, NWCCI peer action groups have taken to the streets to promote inclusion and accessibility in the communities where the people in our peer groups are active. We also facilitate meetings speakers covering topics such as housing, transportation, attendant services, social/recreational opportunities, assistive technology, etc. We come together to not only learn about resources, but also share experience, strength, hope, tools, and techniques for living well in the community with a disability.

### **Item 4 - Equal Access**

34 CFR 366.63(a)(4)

(A) Briefly describe how, during the reporting year, the CIL has ensured equal access of individuals with significant disabilities, including communication and physical access, to the center's services, programs, activities, resources, and facilities, whether publicly or privately funded. Equal access, for the purposes of this indicator, means that the same access is provided to any individual with a significant disability regardless of the individual's type of significant disability.

During the reporting year, NWCCI has improved the physical accessibility of our office spaces and developed relationships with our intercultural agency partners to engage interpreters and increase access to IL services to people for whom English is a second language. We have also sought out and developed relationships with ASL interpreters to increase access to our services for people who are deaf. We continue to develop our relationships with agency partners who serve people with intellectual and developmental disabilities as well as those with mental illness in an effort to realize greater access to IL services for people with these disabilities.

(B) Briefly describe how, during the reporting year, the CIL has advocated for and conducted activities that promote the equal access to all services, programs, activities, resources, and facilities in society, whether public or private, and regardless of funding source, for individuals with significant disabilities. Equal access, for the purposes of this indicator, means that the same access provided to individuals without disabilities is provided in the center's service area to individuals with significant disabilities.

During the reporting year, NWCCI passed out 'disability friendly' stickers for businesses in communities in our catchment areas along with brochures that describe tools, tax-incentives, support and resources available to assist businesses and local governments to become more inclusive, accessible and accommodating. We schedule follow up meetings with businesses, attend city council meetings, county commissioner hearings, and utilize the press to spread the word about our engagements to this end in the communities we serve. We are actively engaged with several communities in our catchment area on developing an ADA transition plan and engaging the people with whom we work to have an active role in working with the 'powers that be' to realize more inclusive and accessible communities. NWCCI acts as a bridge between the people who make policy decisions and those whose lives are affected by these decisions to have a voice at the table where such decisions are made.

## **Item 5 - Alternative Formats**

34 CFR 366.63(a)(4)

Briefly describe how, during the reporting year, the CIL has ensured the availability in alternative formats of all of its written policies and materials and IL services, as appropriate.

NWCCI provides access to a Video Relay System, spanish interpreters, ASL interpreters and maintains an inventory of assistive technology devices designed to ensure access to our written policies and materials as well as enhance access to our services.

## **Section B - Compliance Indicator 2: Provision of Services on a Cross-Disability Basis**

Section 725(b)(2) of the Act; 34 CFR 366.63(b)

Briefly describe how, during the reporting year, the CIL has ensured that IL services are provided to eligible individuals with a diversity of significant disabilities and individuals who are members of populations that are unserved or underserved, without restrictions based on the particular type or types of significant disability and in a manner that is neither targeted nor limited to a particular type of significant disability.

During the reporting year, NWCCI has engaged in a grass-roots outreach and awareness campaign, using our peer support and action groups as a means of reaching out to unserved and underserved populations of people with disabilities in communities we serve. We develop flyers and information about these peer support and action groups that we distribute widely as in invitation to become involved and learn more about who we are, what we do and how we do it. We believe Cross-Disability is a concept firmly founded on the principle that all people have the right to life, liberty and the pursuit of happiness, regardless of age or ability. Furthermore, we believe there is no hierarchy of disability and everyone has a right to be treated equally with respect for our strengths, skills and abilities, whatever those may be. Cross-Disability holds value for everyone in a manner that does not discriminate, but rather incorporates a system of interdependence and mutual support as we work together to realize accessible, accommodating and inclusive communities.

## **Section C - Compliance Indicator 3: Independent Living Goals**

Section 725(b)(3) of the Act; 34 CFR 366.63 (c)

### **Item 1 - Consumer Information**

Briefly describe how, during the reporting year, the CIL has ensured that consumers have the opportunity to develop and achieve their goals (either with or without an ILP) and that the consumer has the opportunity to express satisfaction with the center and such consumer satisfaction results are evaluated by the center.

We work with consumers in a manner that allows the process to drive the paperwork, not vice-versa. Once a person with whom we work has set a goal and developed a plan, we go along for the ride and support the individual to take the strategic action steps laid out in the plan as we pull in community resources and build a support network. NWCCI works with, not for people, with disabilities to reach goals for living well in our communities; we believe in dignity of risk and everyone's right to fail as a natural means of achieving personal growth. It is the consumer's goal and plan for reaching it, we act to support our consumers as they choose and direct the supports needed to obtain their identified goal. In addition to annual consumer satisfaction surveys, we interview folks who have reached their identified goals in an effort to get information about what went well and what we can do differently in the future. These individual 'exit' interviews are used to improve our service delivery methods.

**Item 2 - Consumer Service Record Requirements**

Briefly describe how, during the reporting year, the CIL ensured that each consumer's CSR contains all of the required information.

Every NWCCI employee undergoes an orientation that includes training on how to put together a CSR and every Independent Living Coordinator has regularly scheduled file reviews to ensure that all CSRs contain all of the required information. We also conduct semi-annual internal audit reviews of staff Consumer Service Records to ensure that every CSR contains all of the required information.

**Section D - Compliance Indicator 4: Community Options and Community Capacity**

Section 725(b)(4) and (6) of the Act; 34 CFR 366.63(d)s

**This section contains new data requests. Please refer to the Instructions before completing.**

**Item 1 - Community Activities Table**

In the table below, summarize the community activities involving the CIL's staff and board members during the reporting year. For each activity, identify the primary disability issue(s) addressed as well as the type of activity conducted. Describe the primary objective(s) and outcome(s) for each activity. Add more rows as necessary.

Issue Area	Activity Type	Hours Spent	Objective(s)	Outcomes(s)
Access to Social/Recreational Opportunities	Collaborating and Networking	3	Meet to improve positive influences in Youth Lives through lowered drug and alcohol dependence	Groups met and discussed ideas and concerns in community

Issue Area	Activity Type	Hours Spent	Objective(s)	Outcomes(s)
Access to Social/Recreational Opportunities	Outreach Efforts	2	Met with Lion's Club to request home mod funds and to work as partners for home mod repairs with labor through Lion's Club.	Partnerships created. Funds not secured.
Access to Social/Recreational Opportunities	Collaborating and Networking	3	Attend ISST meeting	Attended ISST meeting
Increasing Opportunities for Affordable, Accessible housing Units	Collaborating and Networking	3	Discuss next steps to take to increase accessibility in Craig	Discussed next steps to take to increase accessibility in Craig
Access to Benefits	Community Education & Public Information	8	To gather and facility all agencies involved in the health and safety of our community.	Networking with all agencies and community members.
Access to Social/Recreational Opportunities	Community Education & Public Information	3	Parents of youth with disabilities will be invited to participate in a networking event Feb 11th, 4:30pm to 6:30pm. The goal is to introduce what Youth in Transition will be to support GC families.	Families will learn the timelines necessary to gain access to supportive services in school, new agencies (NWCCI) and how to take advantage of these services that assist their child to transition.
Increasing Accessibility to Transportation	Collaborating and Networking	3	Connect with Special Education department and youth about starting work on transition planning in high school	Connected with Special Education department and youth about starting work on transition planning in high school
Access to Social/Recreational Opportunities	Collaborating and Networking	5	Attend IEP meeting for consumer	Attended IEP meeting for consumer
Increasing Accessibility to Transportation	Outreach Efforts	4	Take Haven residents to Craig for lunch and shopping.	Went to lunch and shopping.
Increasing Access to Appropriate Health Care	Community and Systems Advocacy	1		

<b>Issue Area</b>	<b>Activity Type</b>	<b>Hours Spent</b>	<b>Objective(s)</b>	<b>Outcomes(s)</b>
Access to Social/Recreational Opportunities	Collaborating and Networking	1	Attend IEP meeting for consumer	Attended IEP meeting for consumer
Increasing Access to Appropriate Health Care	Collaborating and Networking	2	Attend Health Equity Meeting run by the VNA	Attended Health Equity Meeting run by the VNA
Increasing Access to Appropriate Health Care	Collaborating and Networking	4	Attend the ISST strategic planning meeting	Attended the ISST strategic planning meeting
Increasing Opportunities for Affordable, Accessible housing Units	Collaborating and Networking	2.5	Attend meetings with students at Soroco High School and discuss transition planning	Attended meetings with students at Soroco High School and discussed transition planning
Increasing Accessibility to Transportation	Outreach Efforts	3	take Haven residents to Sunset Meadows for potluck.	went to potluck.
Access to Social/Recreational Opportunities	Outreach Efforts	3	Transportation of Haven residents to Big House Burgers for lunch.	
Access to Benefits	Technical Assistance	8	Attend SOAR training	Attended SOAR training
Access to Social/Recreational Opportunities	Outreach Efforts	5	Volunteered with students at RRR to outreach and fund-raise for RCYSC.	complete
Increasing Accessibility to Transportation	Community Education & Public Information	3	Meet with Community leaders in Hayden to discuss needs in trail and road modifications	Have scheduled a meeting on 10/28 for leaders to meet and discuss how to approach the needs
Increasing Access to Appropriate Health Care	Collaborating and Networking	2	Attend coordination meeting with Yampa Valley Autism and Horizons to identify everyone's role in getting supports and services in place for Jack and his family	Attended coordination meeting with Yampa Valley Autism and Horizons to identify everyone's role in getting supports and services in place for Jack and his family

<b>Issue Area</b>	<b>Activity Type</b>	<b>Hours Spent</b>	<b>Objective(s)</b>	<b>Outcomes(s)</b>
Access to Social/Recreational Opportunities	Collaborating and Networking	3	Meet with DVR and potential consumer to discuss setting up personal adjustment training	I met with DVR and a potential consumer to discuss setting up personal adjustment training
Increasing the Availability/Access to Assistive Technology	Community and Systems Advocacy	2	Attend Accessibility Meeting in Craig	Attended Accessibility Meeting in Craig
Increasing Access to Appropriate Health Care	Collaborating and Networking	2	Attend the ISST Meeting	Attended the ISST Meeting
Increasing Accessibility to Transportation	Collaborating and Networking	6	Attend IEP for consumer who is transitioning from high school to provide updates on work done and work planned.	Attended IEP for consumer who is transitioning from high school to provide updates on work done and work planned.
Access to Social/Recreational Opportunities	Collaborating and Networking	2.5	IOG met to talk about the strategic plan for IOG. Rep from Denver was there to talk about planning and moving forward.	Tasks accomplished
Access to Social/Recreational Opportunities	Community Education & Public Information	0	To better involve consumers, and activity group/community group was started by Carlos in partnership with Avalanche Physical Therapy that will meet once a month, specifically TBI survivors.	
Increasing Accessibility to Transportation	Community and Systems Advocacy	2		
Increasing the Availability/Access to Assistive Technology	Community Education & Public Information	4	To present low vision technology and how to use it. Also to connect people with Erin from AAA about getting equipment	Presented how to use low vision technology and how to pursue getting a magnifier for people interested in one.



<b>Issue Area</b>	<b>Activity Type</b>	<b>Hours Spent</b>	<b>Objective(s)</b>	<b>Outcomes(s)</b>
Access to Social/Recreational Opportunities	Collaborating and Networking	3	Collaboration meeting between youth serving agencies in Routt County to enhance the lives of youth in the area	
Increasing Accessibility to Transportation	Outreach Efforts	4	Provided transportation to Haven residents to Craig for lunch and shopping.	Went to Craig.
Access to Benefits	Technical Assistance	8	Attend SOAR Training	Attend SOAR Training
Access to Social/Recreational Opportunities	Outreach Efforts	2	Network with community businesses to promote youth in transition volunteer and employment needs	Networked with community businesses to promote youth in transition volunteer and employment needs
Access to Social/Recreational Opportunities	Community Education & Public Information	2	Meet with Kia and her client at Mindsprings to discuss options for a service dog	Met with Kia and her client at Mindsprings to discuss options for a service dog
Increasing Access to Appropriate Health Care	Collaborating and Networking	2	Attend ISST meeting to assist with planning for family to attend Children's Hospital in Denver	Attended ISST meeting and assisted with planning for family to attend Children's Hospital in Denver
Increasing Opportunities for Affordable, Accessible housing Units	Collaborating and Networking	2	Meet to discuss plans for accessibility event	Met to discuss plans for accessibility event
Increasing Access to Appropriate Health Care	Community and Systems Advocacy	1		
Increasing Access to Appropriate Health Care	Community and Systems Advocacy	7		
Increasing Access to Appropriate Health Care	Community Education & Public Information	7	Assist with and attend Brain Injury conference as local brain injury support group	assisted with and attended Brain Injury conference as the local brain injury support group

<b>Issue Area</b>	<b>Activity Type</b>	<b>Hours Spent</b>	<b>Objective(s)</b>	<b>Outcomes(s)</b>
Access to Social/Recreational Opportunities	Outreach Efforts	3	Had a booth at back to school night to outreach and advertise services through NWCCI. Also met with sped staff for school year referrals.	Tasks completed
Increasing Access to Appropriate Health Care	Collaborating and Networking	2	Attend ISST meeting	Attended ISST meeting
Access to Social/Recreational Opportunities	Collaborating and Networking	2.5	Meet with Donna Weinman and a student to start discussion on youth transition for him	Met with Donna Weinman and a student to start discussion on youth transition for him
Increasing Access to Appropriate Health Care	Community and Systems Advocacy	5		
Access to Benefits	Community Education & Public Information	8	Attend the DVR round table training for the changes to DVR	Attended the DVR round table training for the changes to DVR
Increasing Opportunities for Affordable, Accessible housing Units	Community and Systems Advocacy	7	Go around Craig with Freedom from Isolation group and talk with businesses about increasing accessibility	went around Craig with Freedom from Isolation group and talked with businesses about increasing accessibility
Increasing Access to Appropriate Health Care	Collaborating and Networking	1	Attend the Brain Injury Alliance Phone conference	Attended the Brain Injury Alliance Phone conference
Increasing the Availability/Access to Assistive Technology	Collaborating and Networking	2	Attend business outreach meeting with DVR, Horizons, Workforce, and Yampa Valley Autism	Attended business outreach meeting with DVR, Horizons, Workforce, and Yampa Valley Autism
Access to Social/Recreational Opportunities	Collaborating and Networking	2	Met to collaborate with other agencies on students referred to ISST.	Collaboration happened to support the referred student.
Access to Social/Recreational Opportunities	Collaborating and Networking	2.5	Attend accessibility meeting at Sunset Meadows to plan upcoming event in Craig	Attended accessibility meeting at Sunset Meadows to plan upcoming event in Craig.

Issue Area	Activity Type	Hours Spent	Objective(s)	Outcomes(s)
Access to Social/Recreational Opportunities	Collaborating and Networking	2	Attend Horizons luncheon	Attended Horizons luncheon
Access to Social/Recreational Opportunities	Outreach Efforts	3	Transported Haven residents to Sunset Meadows for lunch.	
Access to Social/Recreational Opportunities	Collaborating and Networking	2	Attend youth transition meeting to discuss building a youth transition program in Routt County	Attended youth transition meeting and discussed building a youth transition program in Routt County
Increasing Accessibility to Transportation	Community and Systems Advocacy	2		
Increasing Access to Appropriate Health Care	Collaborating and Networking	1.5	Attend Area Agency on Aging meeting to provide input about needs in the area.	Attended Area Agency on Aging meeting and provided input about needs in the area.

## Item 2 - Description of Community Activities

For the community activities mentioned above, provide additional details such as the role of the CIL staff board members and/or consumers, names of any partner organizations and further descriptions of the specific activities, services and benefits.

NWCCI staff members take a lead in implementing the community activities described above, the activities documented above are merely a small portion of the total of the community activities in which NWCCI staff are engaged. Partner organizations include, but are not limited too, the following - Horizons, Division of Vocational Rehabilitation, Workforce Center, Steamboat Adaptive Recreation and Sports, the Rotary Club of Steamboat Springs, Routt County United Way and Human Resource Coalition, Moffat County United Way and Human Resource Coalition, MindSprings Health, school districts, Yampa Valley Autism Society, Routt County Council on Aging, Alpine Area Agency on Aging, Northwest Colorado Visiting Nurses Association, City and County governments, etc.

## Section E - Compliance Indicator 5: IL Core Services and Other IL Services

Section 725(b)(5) of the Act; 34 CFR 366.63(e)

In addition to the data provided in Subpart III, describe how information and referral services and the other IL core and other IL services are provided to those who request such services in formats accessible to the individual requesting the services. Describe any innovative practices (not mentioned elsewhere in this report) to enhance the availability and effectiveness of IL services.

NWCCI is able to leverage our capacity through collaboration as we work with community health advisors, options counselors and staff from our partner organizations in a manner that is coordinated around the mutual people we serve. We pride ourselves on the level to which we engage those with whom we work in the community activities and group events in which we participate.

## **Section F - Compliance Indicator 6: IL Resource Development Activities**

Section 725(b)(7); 34 CFR 366.63(f)

Briefly describe the CIL's resource development activities conducted during the reporting year to expand funding from sources other than chapter 1 of title VII of the Act.

During the reporting year NWCCI has engaged in Colorado Gives Day and has been awarded a number of foundation grants that were not applied for in the previous reporting year, NWCCI is also involved in several community giving campaigns such as Impact 100, Womens Giving Circle and others that we have not been involved with in the past. Furthermore, during the reporting year, NWCCI has seen a significant increase in our fee-for-service revenue (see subpart I).

# **SUBPART V - ANNUAL PROGRAM AND FINANCIAL PLANNING OBJECTIVES**

Section 725(c)(4) of the Act

## **Section A - Work Plan for the Reporting Year**

### **Item 1 - Achievements**

Discuss the work plan's proposed goals and objectives and the progress made in achieving them during the reporting year.

NWCCI is currently in year two of a three year strategic (work) plan that includes the following goals and objectives - 1) Get Internal Act Together 2) Develop a Clear Identity 3) Fundraising and Marketing and 4) Community Activism and Leadership. Significant progress has been made in all areas, highlights include - rapidly nearing a paperless operation and utilizing Google on-line cloud services (Get Internal Act Together; various articles in local print media and interviews on local radio stations (Develop a Clear Identity); taking first place in a local fundraising competition based on community-members learning about who we are, what we do and how we do it (Fundraising and Marketing) and; engaging county and municipal governments in collaboration to address issues of accessibility, including the development of ADA transition plans (Community Activism and Leadership).

### **Item 2 - Challenges**

Describe any substantial challenges or problems encountered by the CIL, and the resolutions/attempted resolutions.

The cost-reimbursement nature of our current State Independent Living Services contract and significant delays in payment from the state have continued to cause cash flow problems. The rapid growth of our organization is also a challenge, but a positive one, we have opened 2 new satellite offices during the reporting period.

### **Item 3 - Comparison with Prior Reporting Year**

34 CFR 366.50(i)(7)

As appropriate, compare the CIL's activities in the reporting year with its activities in prior years, e.g., recent trends.

NWCCI has expanded, grown and improved in every aspect of our operation in comparison with previous years. Recent trends include accessing a diversity of funding sources and outreach to previously unserved populations.

## **Section B - Work Plan for the Year Following the Reporting Year**

### **Item 1 - Annual Work Plan**

List the CIL's annual work plan goals, objectives and action steps planned for the year following the reporting year.

NWCCI is in the middle of a 3 year strategic plan, therefore our goals will remain the same for the coming year. Our strategic/work plan includes the following goals and objectives - 1) Get Internal Act Together 2) Develop a Clear Identity 3) Fundraising and Marketing and 4) Community Activism and Leadership. Significant progress has been made in all areas, highlights include - rapidly nearing a paperless operation and utilizing Google on-line cloud services (Get Internal Act Together; various articles in local print media and interviews on local radio stations (Develop a Clear Identity); taking first place in a local fundraising competition based on community-members learning about who we are, what we do and how we do it (Fundraising and Marketing) and; engaging county and municipal governments in collaboration to address issues of accessibility, including the development of ADA transition plans (Community Activism and Leadership).

### **Item 2 - SPIL Consistency**

Explain how these work plan goals, objectives and action steps are consistent with the approved SPIL.

NWCCI's executive director is on the SILC SPIL committed for Colorado and is therefore involved in the development and implementation of the SPIL, this makes it more convenient to ensure that our work plan is consistent with the approved SPIL. Our efforts to reach out to underserved areas and populations as well as a concerted and successful strategy for providing more IL services to youth with disabilities who are transition to adult life in the community are two examples of areas where our work plan is consistent with the approved SPIL.

# SUBPART VI - TRAINING AND TECHNICAL ASSISTANCE NEEDS

Section 721(b)(3) of the Act.

Training And Technical Assistance Needs	Choose up to 10 Priority Needs --- Rate items 1-10 with 1 being most important
<b>Advocacy/Leadership Development</b>	
General Overview	0
Community/Grassroots Organizing	0
Individual Empowerment	0
Systems Advocacy	0
Legislative Process	4
<b>Applicable Laws</b>	
General overview and promulgation of various disability laws	3
Americans with Disabilities Act	2
Air-Carrier's Access Act	0
Fair Housing Act	7
Individuals with Disabilities Education Improvement Act	0
Medicaid/Medicare/PAS/waivers/long-term care	0
Rehabilitation Act of 1973, as amended	0
Social Security Act	0
Workforce Investment Act of 1998	0
Ticket to Work and Work Incentives Improvement Act of 1999	0
Government Performance Results Act of 1993	0
<b>Assistive Technologies</b>	
General Overview	0
<b>Data Collecting and Reporting</b>	
General Overview	0
704 Reports	0
Performance Measures contained in 704 Report	0
Dual Reporting Requirements	0
Case Service Record Documentation	0
<b>Disability Awareness and Information</b>	
Specific Issues	0
<b>Evaluation</b>	
General Overview	0
CIL Standards and Indicators	0
Community Needs Assessment	0
Consumer Satisfaction Surveys	0
Focus Groups	0
Outcome Measures	9

Training And Technical Assistance Needs	Choose up to 10 Priority Needs --- Rate items 1-10 with 1 being most important
<b>Financial: Grant Management</b>	
General Overview	10
Federal Regulations	0
Budgeting	0
Fund Accounting	8
<b>Financial: Resource Development</b>	
General Overview	0
Diversification of Funding Base	0
Fee-for-Service Approaches	6
For Profit Subsidiaries	0
Fund-Raising Events of Statewide Campaigns	0
Grant Writing	0
<b>Independent Living Philosophy</b>	
General Overview	0
<b>Innovative Programs</b>	
Best Practices	0
Specific Examples	0
<b>Management Information Systems</b>	
Computer Skills	0
Software	0
<b>Marketing and Public Relations</b>	
General Overview	0
Presentation/Workshop Skills	0
Community Awareness	0
<b>Networking Strategies</b>	
General Overview	0
Electronic	0
Among CILs & SILCs	0
Community Partners	0
<b>Program Planning</b>	
General Overview of Program Management and Staff Development	0
CIL Executive Directorship Skills Building	0
Conflict Management and Alternative Dispute Resolution	0
First-Line CIL Supervisor Skills Building	0
IL Skills Modules	0
Peer Mentoring	0
Program Design	1
Time Management	0
Team Building	0
<b>Outreach to Unserved/Underserved Populations</b>	
General Overview	0



Training And Technical Assistance Needs	Choose up to 10 Priority Needs --- Rate items 1-10 with 1 being most important
Disability	0
Minority	0
Institutionalized Potential Consumers	0
Rural	0
Urban	0
<b>SILC Roles/Relationship to CILs</b>	
General Overview	0
Development of State Plan for Independent Living	0
Implementation (monitor & review) of SPIL	0
Public Meetings	0
Role and Responsibilities of Executive Board	0
Role and Responsibilities of General Members	0
Collaborations with In-State Stakeholders	0
<b>CIL Board of Directors</b>	
General Overview	0
Roles and Responsibilities	0
Policy Development	0
Recruiting/Increasing Involvement	0
<b>Volunteer Programs</b>	
General Overview	5
<b>Optional Areas and/or Comments (write-in)</b>	

# **SUBPART VII - ADDITIONAL INFORMATION**

Section 704(m)(4)(D) of the Act

## **Section A - Other Accomplishments, Activities and Challenges**

Describe any additional significant accomplishments, activities and/or challenges not included elsewhere in the report, e.g., brief summaries of innovative practices, improved service delivery to consumers, etc.

During the reporting period NWCCI, through its Executive Director, took a lead role in the development of positive and successful statewide issues. The NWCCI Executive Director, serving as the Chairperson for the Association of Colorado Centers for Independent Living, successfully worked with other Center directors to get a bill passed into law that guarantees a base funding amount of \$600,000 for each of the 10 CILs in Colorado, to be provided from State of Colorado General Funds. Additional funding of over \$800,000 was designated in the law to be allocated to the 10 Colorado CILs according to a funding formula which we agreed upon amongst ourselves. The 10 CILs worked together to not only allocate the additional funding among ourselves, but also designate approximately half of these funds to support 'a home in state government' (Designated State Entity), meaning we allocated enough funding to pay for staff in a division of state government that better knows who we are, what we do, how we do it and is staffed to adequately provide the state level support we are requesting.

## **Section B - Additional Information**

Provide additional information, comments, explanations or suggestions not included elsewhere in the report.

# SUBPART VIII - SIGNATURES

Please sign and print the names, titles and telephone numbers of the CIL director and board chair.

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NAME AND TITLE OF CENTER DIRECTOR PHONE PHONE NUMBER

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SIGNATURE OF CENTER DIRECTOR DATE

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NAME AND TITLE OF CENTER BOARD CHAIRPERSON PHONE NUMBER

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SIGNATURE OF CENTER BOARD CHAIRPERSON DATE